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150+ Full-Time, Highly Qualified QA Engineers
About BRISA

Years of Experience Committed to Quality and Innovation

• Founded in 1988
• Offices in Brazil (Brasília, São Paulo, Rio de Janeiro and Salvador), as well as the United States (Florida)
• Approximately 250 highly qualified full-time employees
• Providing services to customers in several Latin American and African countries, as well as the United States
• Focused on business solutions and information and communication technology services, through the development of strategic and technical projects
• Well-known for our role in pioneering projects of embedded software, Internet, e-Commerce, software testing, digital TV and e-Organization
• High rate of client retention - Over 90% of revenue comes from recurrent clients

Software Testing

We help you to avoid rebuilds for your software, offering a complete testing solution for your company. We have already executed more than 10 million test cases.

Software Development

BRISA has developed hundreds of applications and software in a variety of platforms, including embedded software, based on the industry’s best practices.

Technology Consulting

BRISA provides itself as a reference company for the information technology sector. We have spent over 25 years innovating and adding value for our clients.

Power Dialer Solution

We have created automated and customized calling and SMS campaigns for several businesses. We have ideal solutions for your dialing needs.
Some of Our Clients

Here are a variety of the other clients we currently or have previously worked with, demonstrating BRISA's dedication to quality assurance and success.

Projects in **4** Different Languages
Our Global Presence

**BRISA** offers enhanced interactions, support and travel efforts due to the one to three hour time zone difference between Brazil and the United States.
Software Testing Expertise

**BRISA** has great experts in software testing certified by ISTQB – the International Software Testing Qualification Board – where they demonstrate a proven knowledge and best software testing practices.

We improved and adapted our processes to the MPT Model for test process improvement standards, a complement of CMMI Capability Maturity Model Integration and a mirror of TMMi Test Maturity Model integration, focused on process excellence and best practices.

The processes applied for planning and controlling test activities enable a clear and objective vision of our services. The use of processes, control evidences, constant communication and reports are part of **BRISA**’s culture for project execution.

**Testing Services Portfolio**

- **Functional Testing**
  Do the projected requirements for your software work?

- **Exploratory Testing**
  Does your software have no documentation?

- **Performance Testing**
  Does your software fit the predicted number of users?

- **Load Testing**
  What if a large amount of users access your system at once?

- **Stress Testing**
  What if the accesses to the software last a long period of time?

- **Security Testing**
  Is your data protected from attacks and invasions?

- **Usability Testing**
  Is your software easily understood by the users, intuitive and easy to operate?

- **Accessibility Testing**
  Can users with special vision needs use your software?

- **Automated Testing**
  Does your development team use iterative/incremental model?

- **Customized Testing**
  Do you need special test activities like portability testing, maintenance testing, etc.?
Software Testing and Development Cases

**BRISA** has been successfully responsible for 100% of LGE mobile software testing in Latin America, including laboratory and field tests aimed at carrier homologation and end user satisfaction. This is what promoted BRISA as a benchmark for all other LGE labs around the world.

We successfully performed software testing for different equipment inside and outside of **BRISA**’s laboratories, including functional and non-functional tests.

**BRISA** successfully validated the retail mobile banking solution for several platforms, including iOS, Android and Windows phone and website reflexes.

We successfully performed hardware and software tests for Positivo, the largest Brazilian computer manufacturer, in order to ensure end user satisfaction.
Software Development and Embedded Software Expertise

BRISA has a specialized staff of engineers and analysts that sustain software development teams capable of developing solutions for different hardware and market segments.

BRISA has performed embedded software development for medium and large companies, adding value to their hardware products through the development of core systems and technical features, as well as additional mobile and internet-based solutions.

Embedded Software Services Portfolio

Software Localization
Adapt your solution, software and hardware to different languages, regulations and technical requirements of a target market.

Printer Solutions
Add new features to your devices, including workflows and automatic document organization always interacting with your internal systems.

Tracking Devices
Pulls everything together using fleet management solutions capable of controlling status, sensors and so on, providing a complete competitive advantage solution.

IVR Solutions
Improve your call center efficiency using an interactive voice response mechanism, automating replies and forwarding calls to specialized groups.

Other Solutions
BRISA has the expertise to connect your hardware with the right software solution, enhancing your market approach capabilities.
**Development Success Cases**

**BRISA** developed and tested several software localization projects in order to enable the commercialization of LG mobile phones for Latin America countries, including the development of new features and the adherence to local laws and the carrier’s demands.

**BRISA’s** technical team developed embedded solutions for Huawei’s equipment, allowing for the commercialization of Huawei’s products already customized to the Brazilian market, as well as the carrier’s specific needs.

**BRISA** has collaborated on research and technological development in a complex context related to fiscal printers. In order to meet Brazilian tributes and taxes legislation, such equipment has been improved with embedded communication processes protected by digital certificates.

Our embedded software solution allowed the adoption of a document management process for credit analysis running on Lexmark printers, resulting in greater agility and much less operational customer service issues.

**BRISA** has been developing technical features for Quanta tracking devices, enabling the creation of innovative services and enhancing the added value to its users.
Power Dialer Solution

BRISA developed the Power Dialer, an interactive voice response solution, as a powerful tool for telemarketing companies, middle and large retail market companies and calling-based services that do not require human operators.

- It is flexible enough to work by itself, making direct contact with customers, taxpayers, citizens, etc., while recording all behavior during the call.

- It has the ability to support conventional telemarketing (human-based), automatically starting the call and service and then transferring it to an agent.

- It increases productivity by more than 100% over a conventional call center.

- It is a complete tool capable of generating all sorts of campaigns, from simple to the most complex.

- It allows you to have applications in information campaigns where oral communication is important and needs to be immediate.

- It provides reports on a real-time basis, allowing online adjustments and support for decision-making processes. It also has the ability to send SMS messages and faxes.
Why BRISA?

BRISA uses only experienced and qualified professionals, as well as the industry best practices, aiming for perfection in the process.

Proven Experience with Global Companies and Complex Solutions

There is no substitute for a success story. BRISA has successfully performed complex and sophisticated projects for global companies.

Market Best Practices, Key Certifications and Methodologies

Decades of research converted into methodologies like Scrum and PMBoK have enabled the definition and adoption of standards like CMMI and TMMi. These have become the basis for successful projects. BRISA certifications confirm the use of market standards and ensure efficiency.

Highly Qualified Full-Time Employees with Very Low Turnover

Our experienced, highly qualified and committed professionals, combined with the use of the best practices, ensure high quality results.

Quality Deliverables, Competitive Rates, Flexibility and Agility

BRISA is proud of its track record - no project recalls. The flexibility and agility of its optimized organization, associated with the competitive rates in comparison to major global players, defines BRISA as a great alternative for your new IT solutions provider.

Western Culture, 1-3 Hours’ Time Zone Difference

We celebrate western culture and enjoy the one-to-three hour time zone difference between Brazil and the United States. This makes interaction, support and travel efforts much easier.
Contact Us

To learn more on how BRISA's software testing and other services can help you, feel free to email or call one of our primary business representatives.

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4 Locations in Brazil and 1 in the United States

Development and Testing for Several Platforms

Tests for Mobile, Tablets, Desktop, Wearable Devices and Web

Embedded Software Development and Testing

Power Dialer capable of 28 million calls per month

*Based on 20 second call duration within 30 days.