HOTEL CHECK-IN & CHECK-OUT KIOSK SOFTWARE

A No-Contact Self Check-in/Check-Out Solution That Automates Your Front Desk Operations

Solving Todays Needs For Hotels
BRISA’S CHECK-IN & CHECK-OUT KIOSK SOFTWARE

Helps save on your hotel’s labor costs and simplifies guest arrivals and departures to be efficient and contactless.

CUSTOMIZABLE FEATURES

✓ Check-In
✓ Walk-Up Reservations
✓ Automated Room Selection
✓ Credit Card Payments
✓ Key Card Generation
✓ Services Information
✓ Account Information
✓ FAQ
✓ Check Out

(Kiosk Hardware Not Provided)
ABOUT US

BRISA AMERICA CORP. - Software Development, Testing, and Integration Services

BRISA’s history spans 30+ years working on custom software projects in 20+ countries, for a Fortune 500 portfolio of clients which includes DirecTV, EPSON, Ericsson, Lexmark, LG Electronics, Santander Bank, SKY Networks, etc. Since 1989, BRISA has been at the forefront of multiple innovative IT projects.

Since its arrival in the United States in 2016, BRISA has expanded its extensive experience and expertise in Automation Solutions for Hotels and Vacation Homes.

In 2017, BRISA was accepted into the award-winning University of Central Florida Business Incubation Program, as a Soft-Landing client.

In 2020, BRISA deployed contactless-enabled check-in software solutions to help hotels with the challenges of rebuilding revenue while providing alternative high-end technology on a low-end cost-effective budget to welcome your guests back.
The self-check-in/check out kiosk software is a very attractive approach for reducing the number of front desk employees during peak times, allowing guests to perform a convenient and quicker check-in process, and this way avoiding peak timelines that usually occur at the front desk, during check-out or check-in peak hours.

A credit card processing device and a key dispenser can be connected to BRISA’s front desk kiosk, in order for arriving guests to complete the whole check-in process.

Hotel management is a competitive business and reducing costs without compromising quality is a must in the industry.

Our mission at BRISA is to bring new, independent, cost-effective IT solutions to help hotels achieve their business objectives. Providing self-service solutions for hotels is an important part of the industry’s digital transformation.
HOTEL CHECK-IN/CHECK-OUT KIOSK SOFTWARE SOLUTION IMPLEMENTATION

1 - Guest Kiosk Customization
- Understanding of your hotel’s specific needs;
- i.e. methods of check-in and payment;
- Visual adjustments (colors, logo, terms & conditions);
- Integration with the PMS;
- Integration with door locks software.

2 - Pilot Kiosk Installation
- Configuration of the computer that will run the Robot (RPA) which is responsible for the PMS integration;
- Kiosk configuration;
- Configuration of integration with credit card merchant services provider;
- Configuration of integration with door locks software.

3 - Kiosk Tests and Validation
- Guest Kiosk operating on a pilot phase:
- Execution of all check-in and check-out scenarios;
- Execution of payment processes;
- Verification of Guest Kiosk operations on the PMS.

4 - Training and Support
- Kiosk operation training of up to 3 professionals.
- They will be responsible to internally replicate training;
- Delivery of a user guide in PPT format;
- Kiosk live operation monitoring for up 2 weeks.
Software COSTS
(Provided After Initial Detailed Meeting)

HOTEL CHECK-IN & CHECK-OUT KIOSK SOFTWARE

Set-Up Fee:
Set-up fee includes customization, tests / validation, software configuration, operational training, and 2 weeks of supporting activities.

Monthly Kiosk Software License Invoicing:
Invoicing corresponding to the number of licensed kiosk software will be issued on the first day of each month, after completion of configuration and training.
KIOSK INFRASTRUCTURE OPTIONS

**ALTERNATIVE 1**
Price: US$ 5,500
Delivery Time: ~3 Months
USA Provider

**ALTERNATIVE 2**
Price: US$ 3,300
Delivery Time: 3–6 Weeks
USA Provider

The prices shown **INCLUDE** the kiosk itself (frame) and the computer necessary to run BRISA’s software robot that interact with hotel’s PMS.

- The prices **DO NOT INCLUDE**:
  - BRISA’s software (KIOSK software, or GUEST APP), that must be contracted and paid separately.
  - Any customizations
  - On premises installation (installation must be performed by the hotel)
  - Any warranty after 3 months
  - Any maintenance services
  - Any external devices (NO credit card readers, NO Key dispensers, NO key encoders, etc.). Those devices, if used by the hotel, must be placed close to the kiosk (not inside it).
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